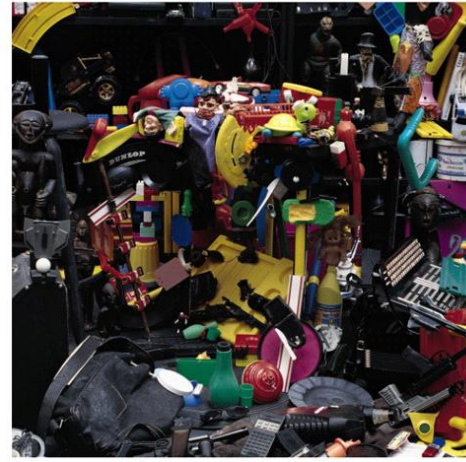




DON QUIXOTE AND HIS FAITHFUL COMPANION SANCHO PANZA?
OR DON QUIXOTE WITHOUT HIS FAITHFUL COMPANION SANCHO PANZA?



THE INGREDIENTS FOR A HEARTY STEW?
OR THE PORTRAIT OF A GARDENER?



A KID'S MESSY ROOM?
OR A PORTRAIT OF CHE GUEVARA?

ELPA survey 2007-2008

RESULTS - Global



Nobody's Unpredictable





Presentation of the survey





1. Objectives & methodology

⇒ Aim of the survey

Better understand:

- How people suffering from hepatitis B or C live their illness and how it impacts on their daily life
- Their experience & perception of the medical follow-up and the treatments

⇒ Methodology











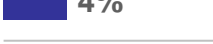

Self-completed questionnaires, collected by associations amongst their members

⇒ Treated sample

Results based on 2.088 completed questionnaires

- 163 declared having suffered from hepatitis B and have answered this part of the Qnaire
- 1.597 declared having suffered from hepatitis C and have answered this part of the Qnaire
- 223 declared having suffered from both hepatitis and have answered both parts of the Qnaire

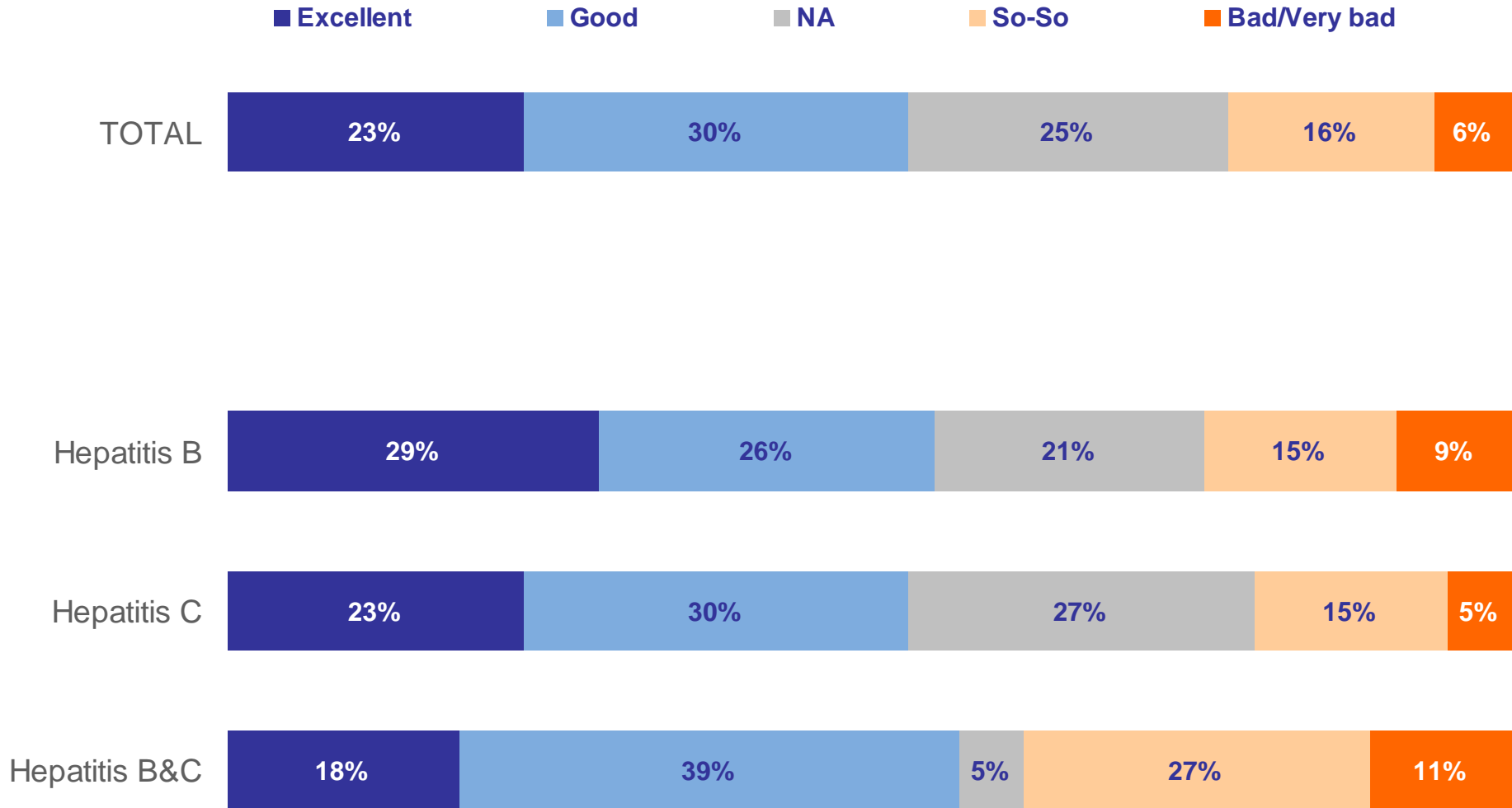
2. Sample's profile

		<u>Men</u> vs <u>Women</u>	<u>Av. Age</u>	<u>HepB</u>	<u>Hep C</u>	<u>HepB&C</u>	<u>N.A.</u>
TOTAL	100% - N=2.088	52% 46%	48 yrs	8%	76%	11%	5%
Spain	 19%	51% 49%	51 yrs	2%	82%	10%	5%
Germany	 16%	44% 55%	57 yrs	7%	72%	14%	6%
Italy	 10%	56% 43%	48 yrs	-	88%	11%	1%
Egyptia	 10%	69% 30%	42 yrs	6%	91%	-	2%
Poland	 10%	48% 50%	38 yrs	10%	78%	10%	3%
England	 9%	51% 48%	48 yrs	2%	83%	14%	2%
Netherlands	 6%	53% 47%	52 yrs	27%	59%	11%	2%
Croatia	 6%	65% 33%	39 yrs	15%	61%	16%	8%
Sweden	 5%	26% 72%	53 yrs	-	78%	21%	1%
Bosnia	 4%	70% 23%	42 yrs	19%	70%	5%	5%
Bulgaria	 3%	51% 49%	31 yrs	24%	36%	-	40%
Austria	 2%	51% 49%	49 yrs	14%	74%	2%	9%



3. Relationship with the doctor

“How would you rate your relationship with the doctor who manages your hepatitis?”





Results

Part 1. Hepatitis B (N=386)





Hep B

1. Disease awareness before the diagnosis

■ YES ■ NO ■ No answer

Did you know what Hep B was before you were diagnosed?



Were you aware of the ways it can be transmitted?



Did you consider yourself at risk of having contracted it?



Do you think you might have transmitted it to anyone else before you knew you had it?

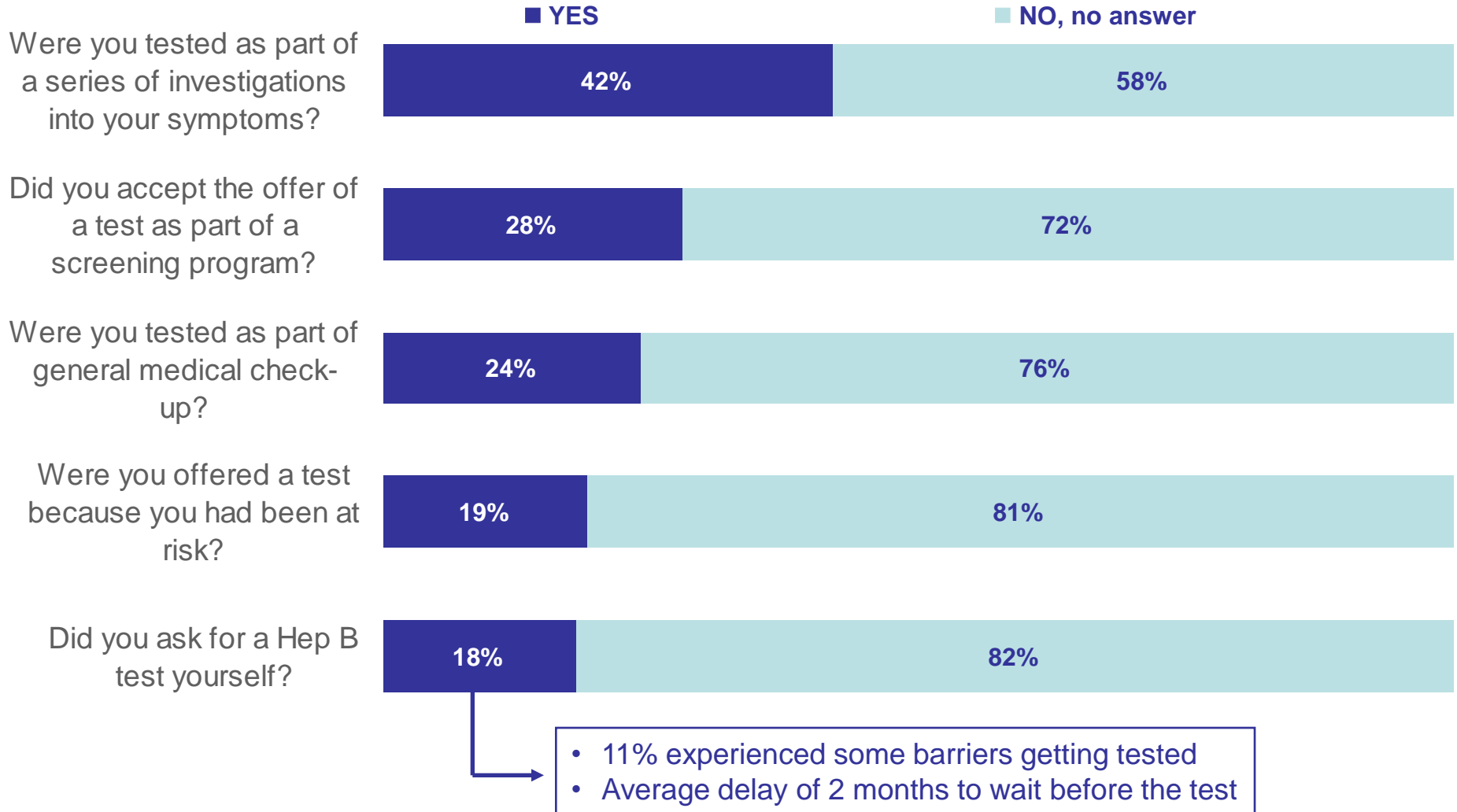


- 34% have no idea of how many & 14% think to over than 5 people
- 70% to the partner, 27% to family, 16% to friends, 4% to colleagues & 23% to others



Hep B

2. Origin of the Hepatitis test





Hep B

3. Symptoms evoked before diagnosis

■ YES

■ NO, no answer

Did you tell your doctor about any symptoms before you were diagnosed?



Did your doctor suggest they were caused by something else?



How long was it from the first time you reported symptoms until you were diagnosed with Hep B?

Average of 68 days

Were you jaundiced before you were diagnosed?



IF YES, were you immediately tested for hepatitis B?





4. Course of the diagnosis

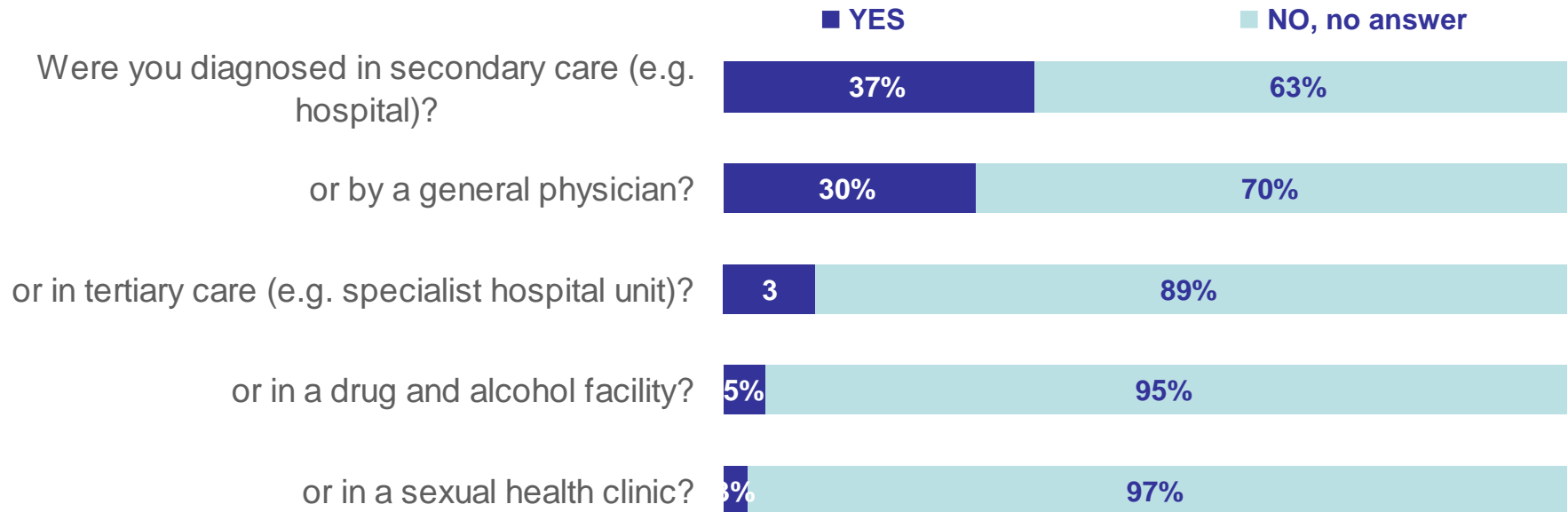
How long did it take from when you were tested until you got the results?

Average of 22 days

In what year were you diagnosed with Hep B?

1991 in average

1997 for people younger than 40; 1991 for people btwn 41&50; 1988 for people btwn 51&60; 1986 for people aged 61 & over





Hep B

5. Advices & information received during the diagnosis

Before your test, were you given any advice about the implications of a positive diagnosis?



IF YES, were you told about how it is transmitted?



or about possible treatments?



or about any patient association?



When you were given the results of your test, were you told how to prevent transmitting Hep B to other



■ Well informed about the disease ■ Poorly informed ■ Knew nothing ■ No answer

Do you consider the person who gave you a positive Hep B diagnosis was...?



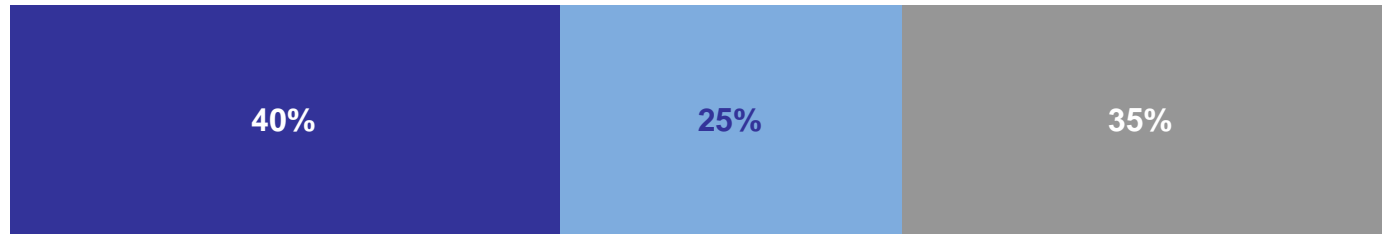
6. Development of chronic hepatitis B

■ YES

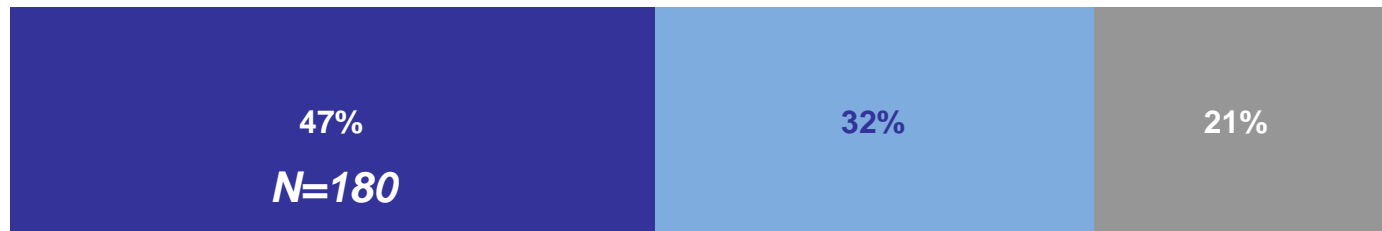
■ NO

■ DK / No answer

If you were diagnosed during the acute phase (the first 6 months after infection), were you tested again to see whether you had gone on to develop chronic Hep B?



Did you develop chronic hepatitis B ?



The next questions about Hep B have been asked only to those 180 people who developed chronic Hep B



Hep B

7. Referral

■ YES

■ NO, no answer

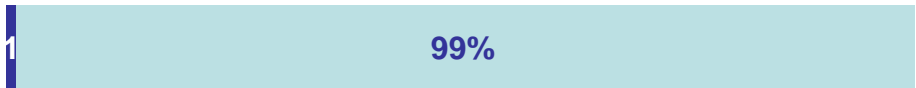
After being diagnosed with chronic Hep B, were you referred to a specialist for further tests and/or treatment?



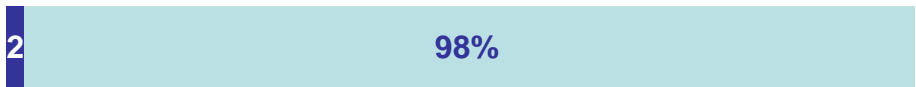
IF YES, how long did it take from referral until you saw the specialist?

Average of 6 months

1 Did/do you also have hepatitis D?



2 Did/do you also have HIV or AIDS?

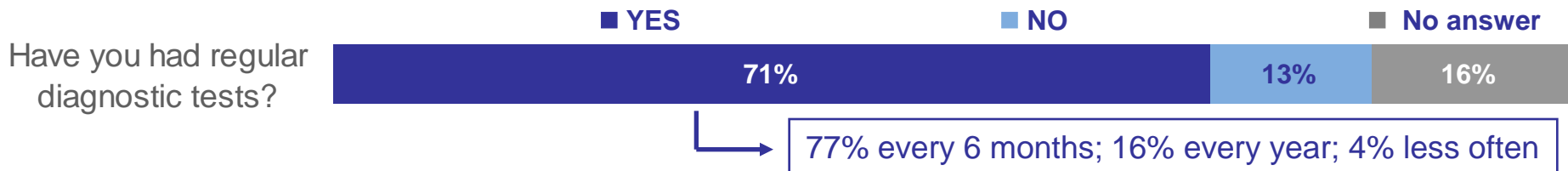
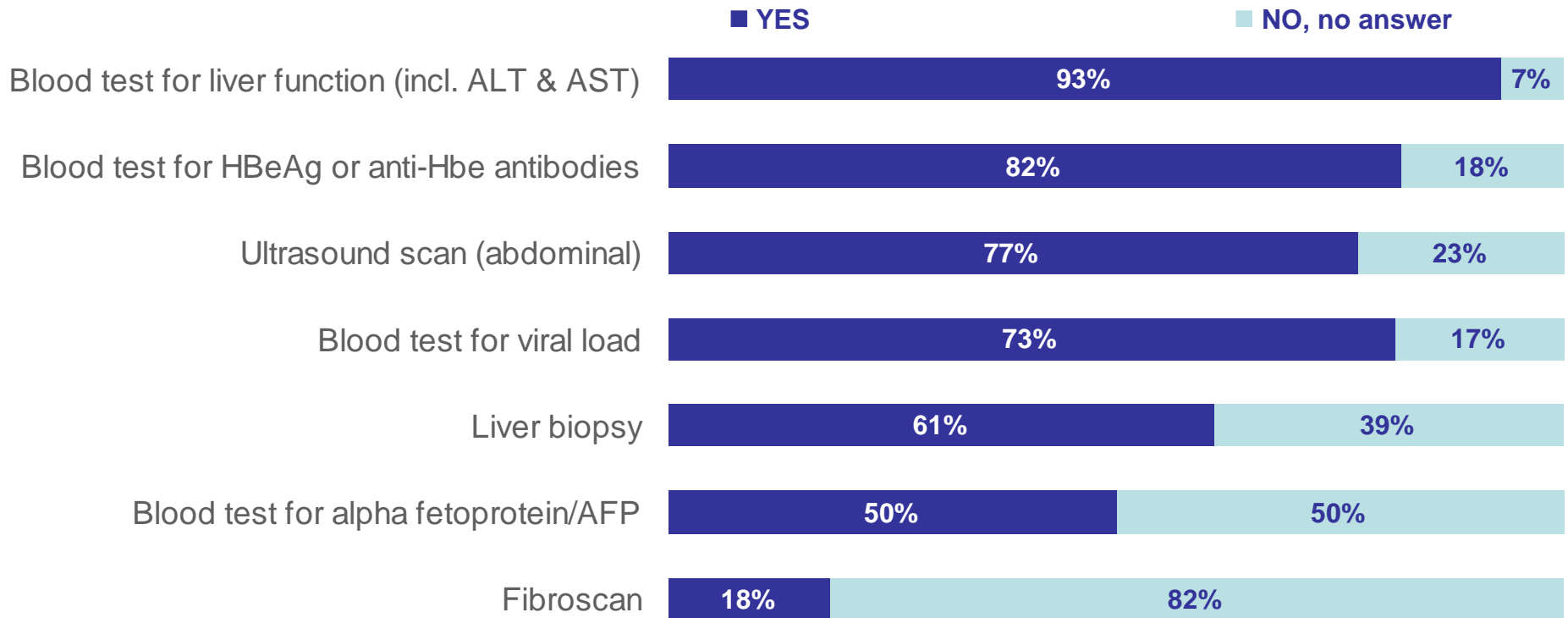


Did/do you also have chronic hepatitis C?



8. Further tests

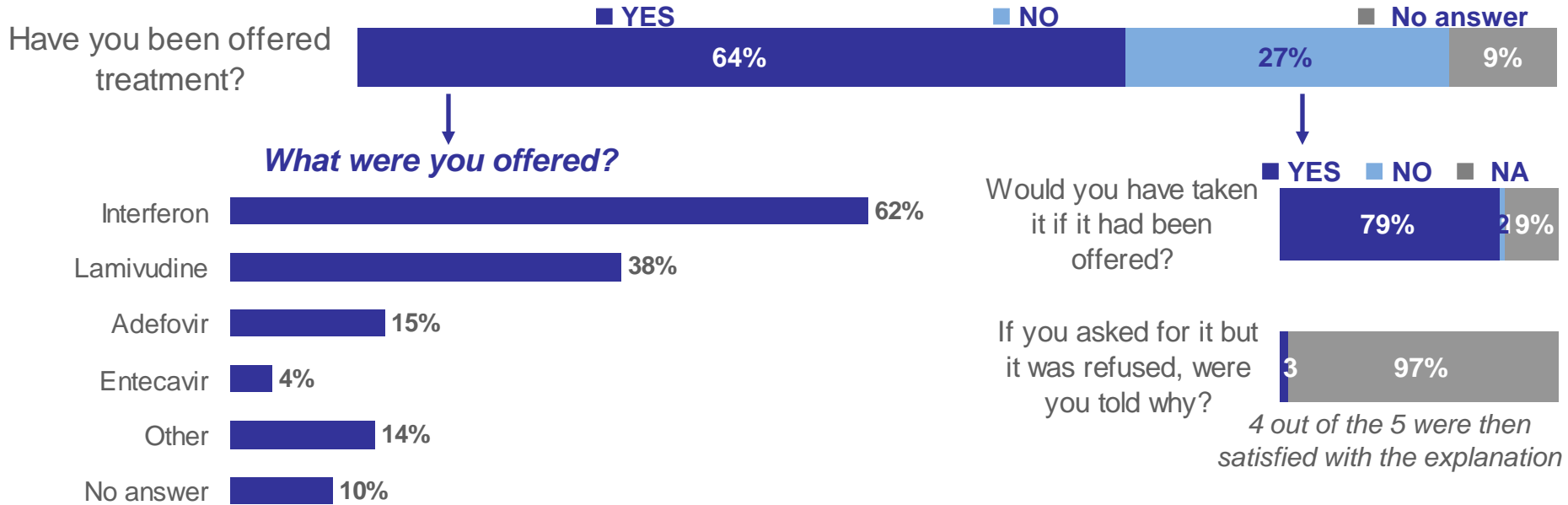
“Which tests have you had to measure the state of your hepatitis?”



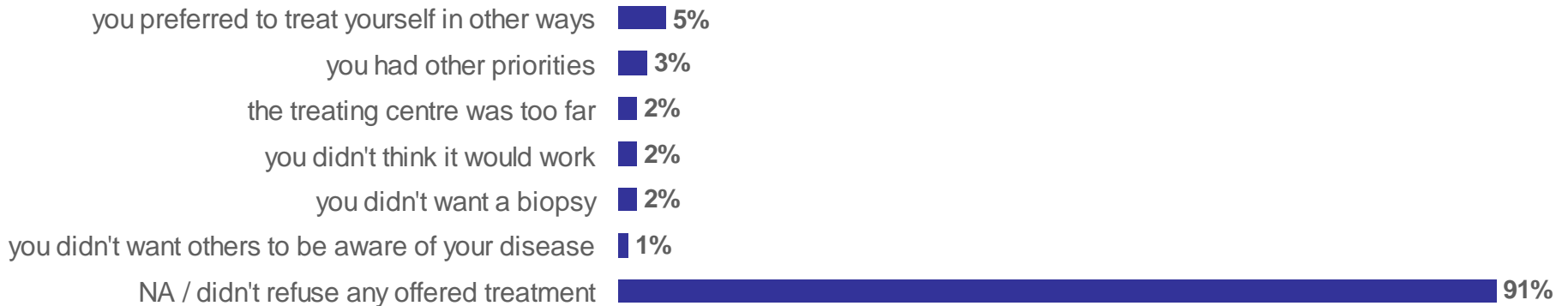


Hep B

9. Treatment offered



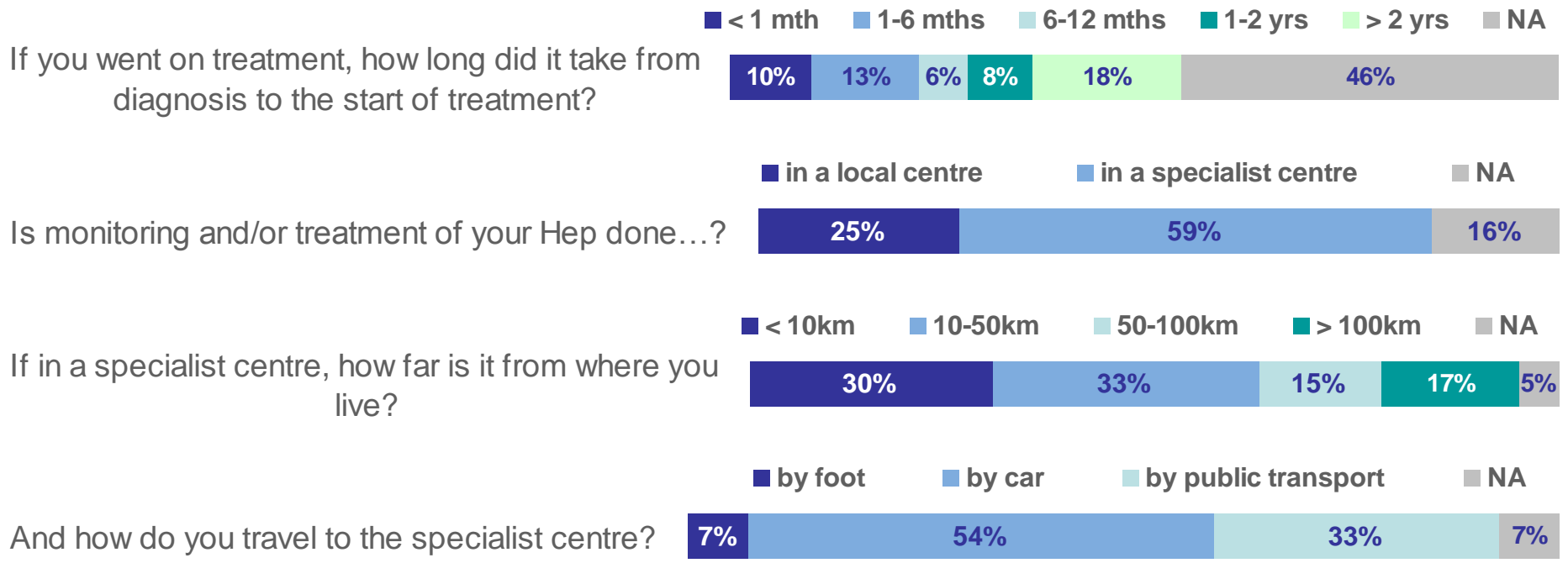
If you were offered treatment but refused it, was that because...?





Hep B

10. Course of the treatment and follow-up



Average of 2 appointments ever missed to the specialist centre

But 49% never missed any appointment

→ Mainly because:

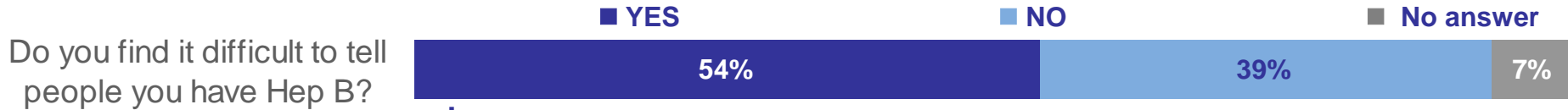
<i>Unwell for other reasons</i>	46%	<i>Center hard to get to</i>	31%
<i>Unwell as a result of the hepatitis</i>	38%	<i>Not enough money for travel</i>	15%
<i>Forgot</i>	38%	<i>Didn't believe in treatment</i>	8%

58% see the same doctor each time

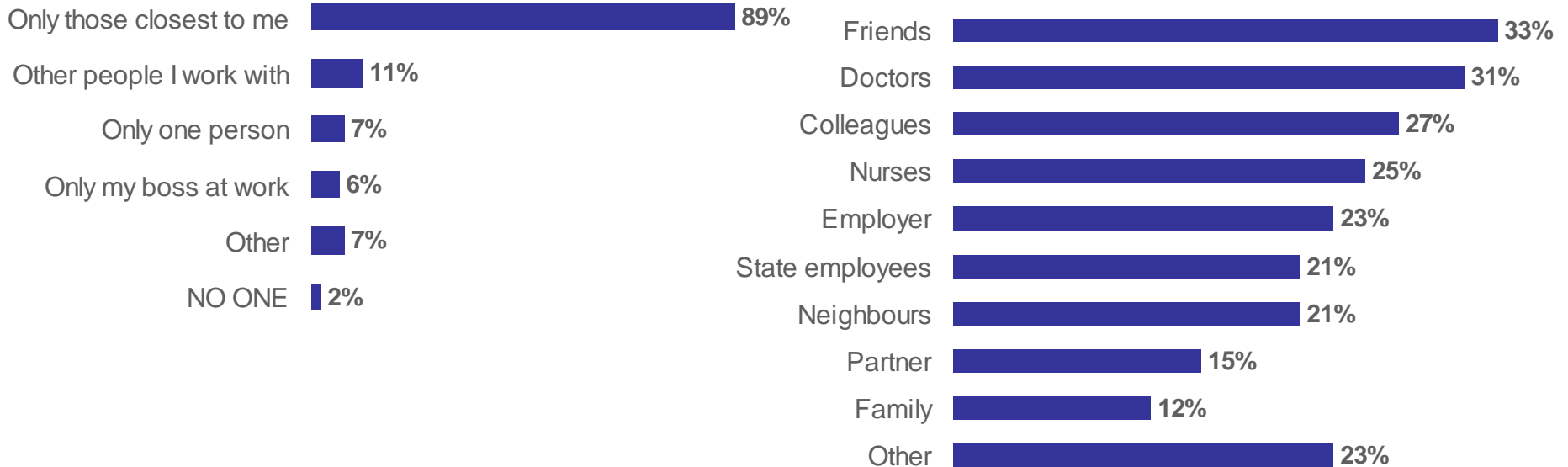


Hep B

11. Stigmatization



Who have you told?



By whom?





Hep B

12. Information & support

Do you think you've always had enough information to make correct decisions about your hepatitis?



Who has been the best source of information?



Who has been the best source of support?

Do you feel you've been given adequate support in dealing with your hepatitis?

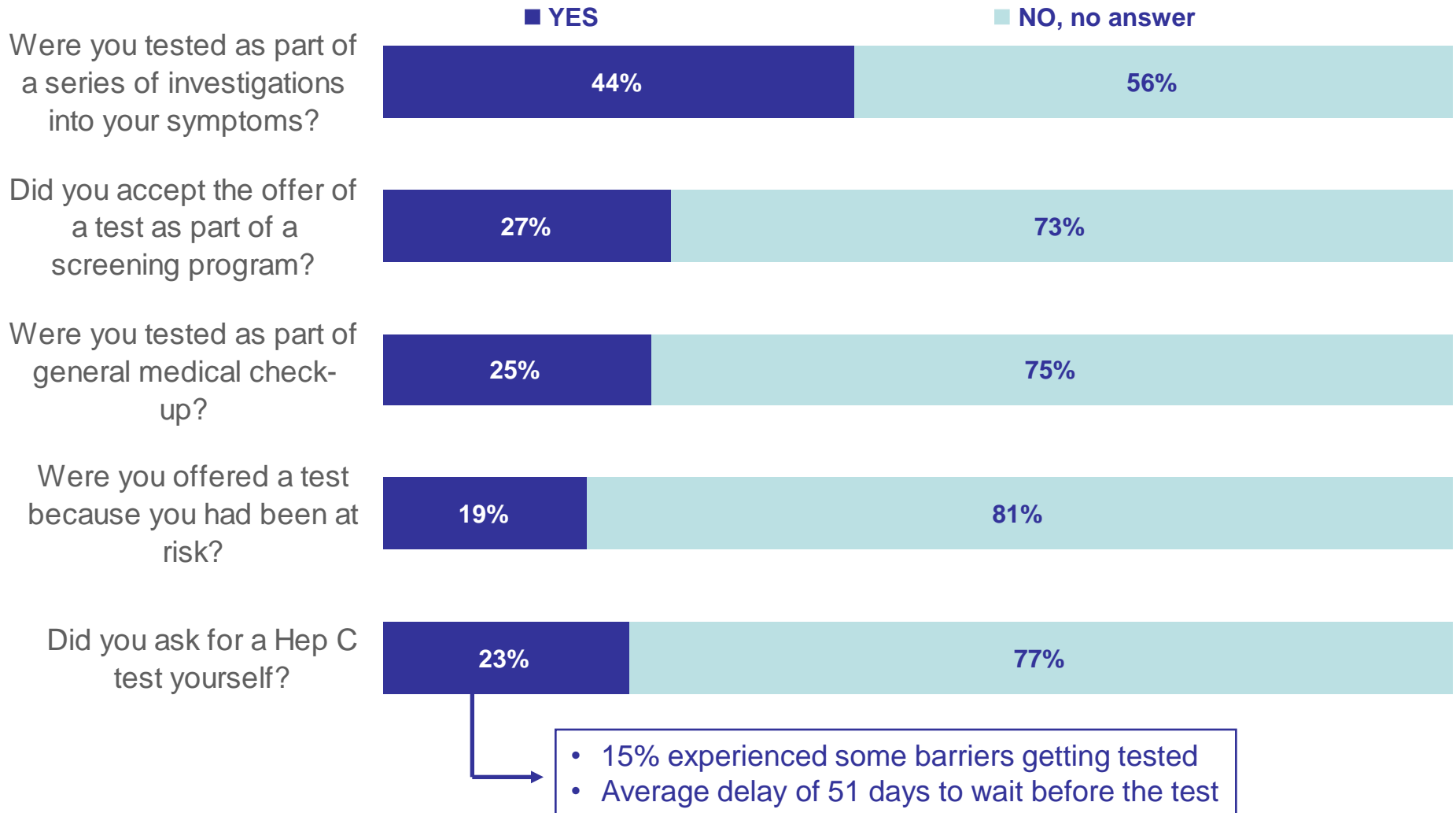


Results

Part 2. Hepatitis C (N=1.820)



2. Origin of the Hepatitis test





Hep C

3. Symptoms evoked before diagnosis

■ YES

■ NO, no answer

Did you tell your doctor about any symptoms before you were diagnosed?



Did your doctor suggest they were caused by something else?



How long was it from the first time you reported symptoms until you were diagnosed with Hep C?

Average of 64 days

Were you jaundiced before you were diagnosed?



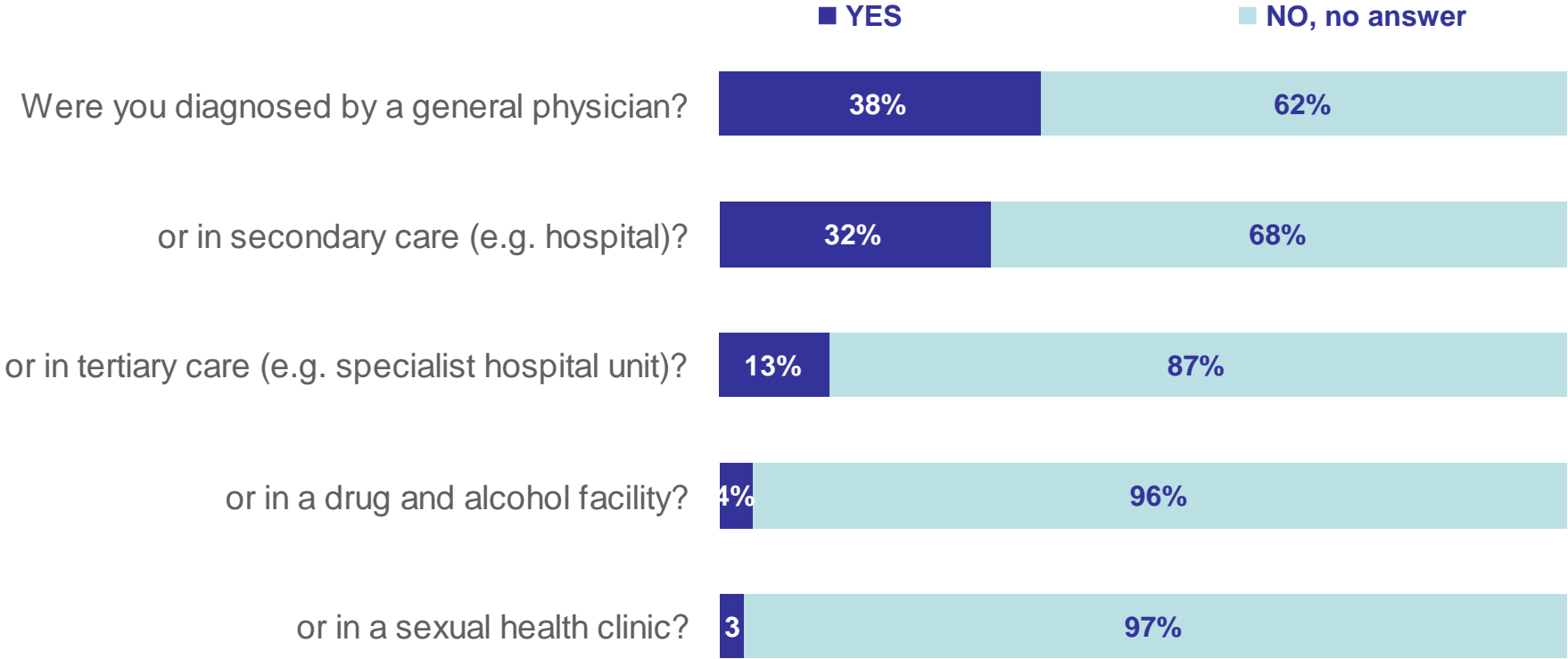
IF YES, were you immediately tested for hepatitis C?



4. Course of the diagnosis

How long did it take from when you were tested until you got the results?

Average of 21 days





Hep C

5. Advices & information received during the diagnosis

■ YES

■ NO, no answer

Before your test, were you given any advice about the implications of a positive diagnosis?



When you were given the results of your test, were you told how to prevent transmitting Hep C to other people?



When you were given a positive Hep C diagnosis, were you given the impression that was a fatal disease?



or a serious disease that could be treated?



or a relatively unimportant and unthreatening disease?



■ Well informed about the disease

■ Poorly informed

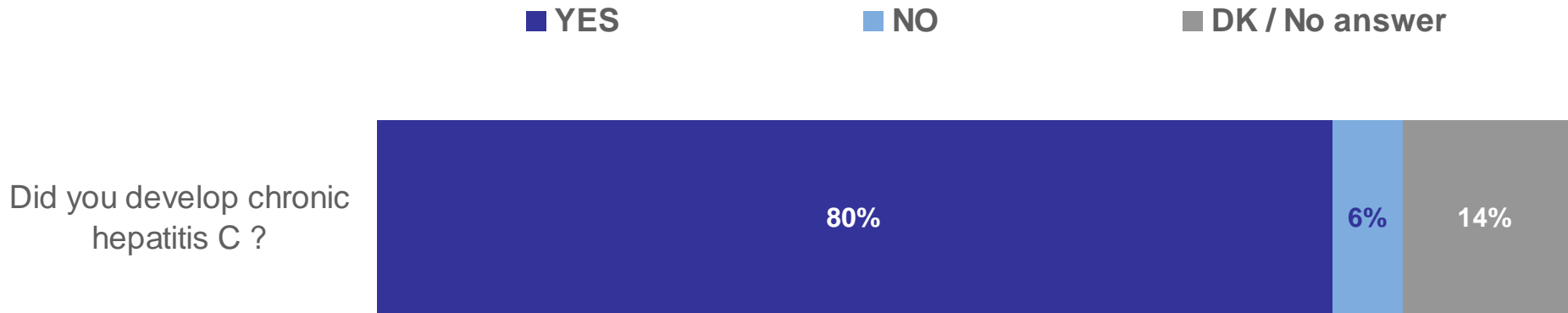
■ Knew nothing

■ No answer

Do you consider the person who gave you a positive Hep C diagnosis was...?



6. Development of chronic hepatitis C



The next questions about Hep C have been asked only to those 1.452 people who developed chronic Hep C



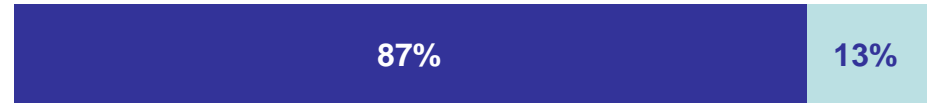
Hep C

7. Referral

■ YES

■ NO, no answer

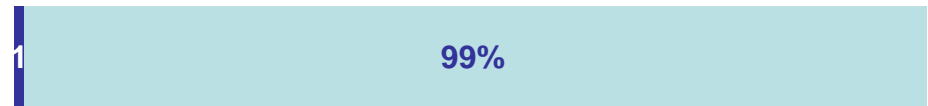
After being diagnosed with chronic Hep C, were you referred to a specialist for further tests and/or treatment?



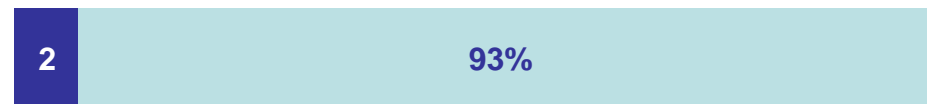
IF YES, how long did it take from referral until you saw the specialist?

Average of 3 months

Did/do you also have HIV or AIDS?

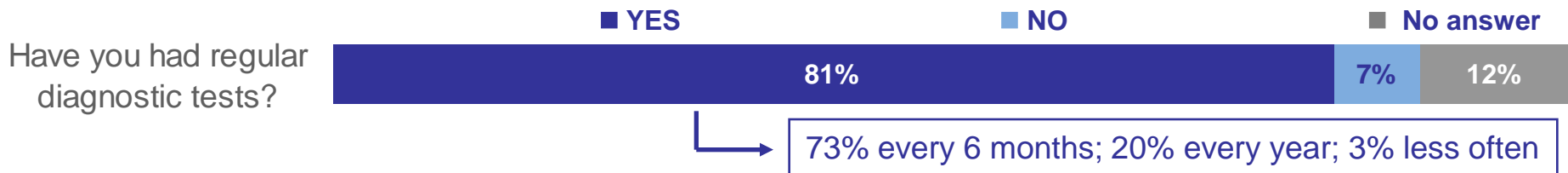
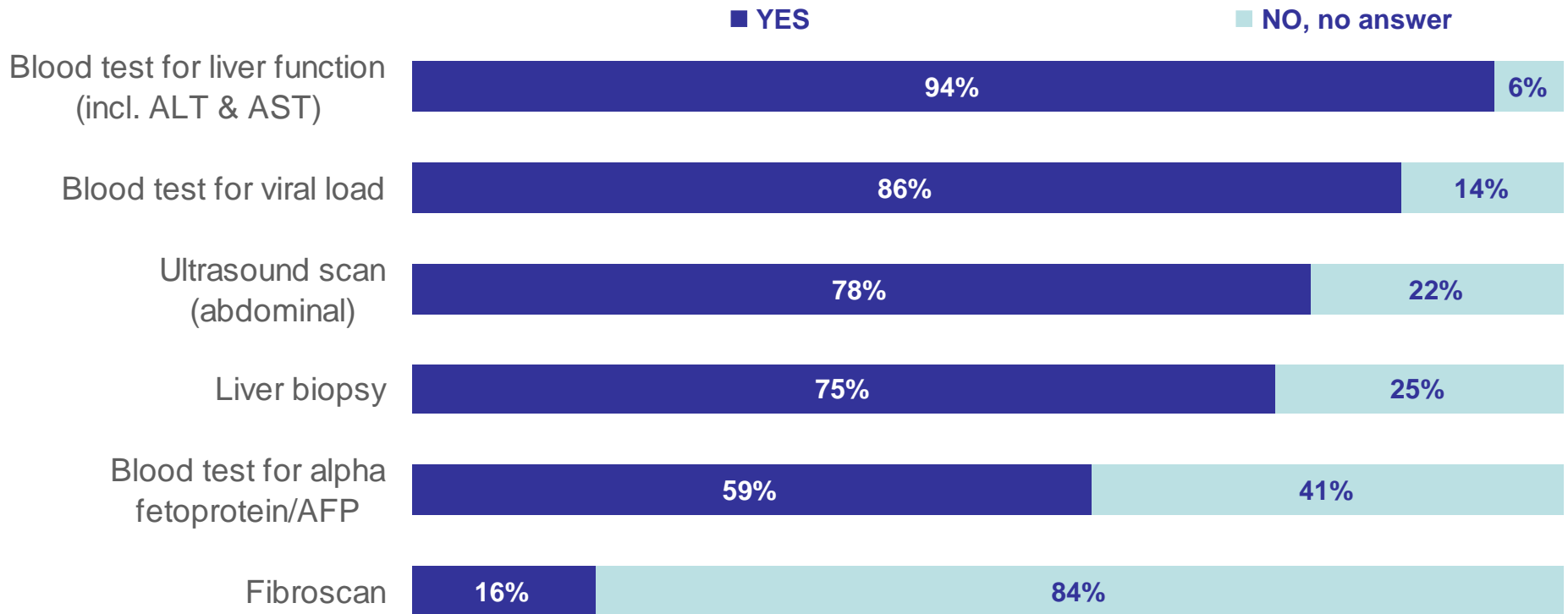


Did/do you also have chronic hepatitis B?



8. Further tests

“Which tests have you had to measure the state of your hepatitis?”



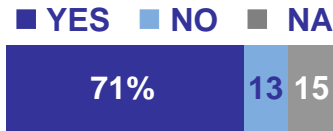


Hep C

9. Treatment offered



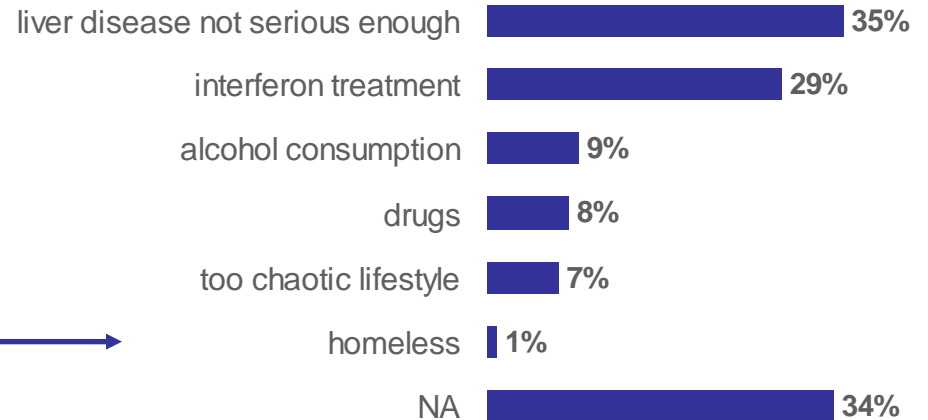
IF NO,... Would you have taken it if it had been offered?



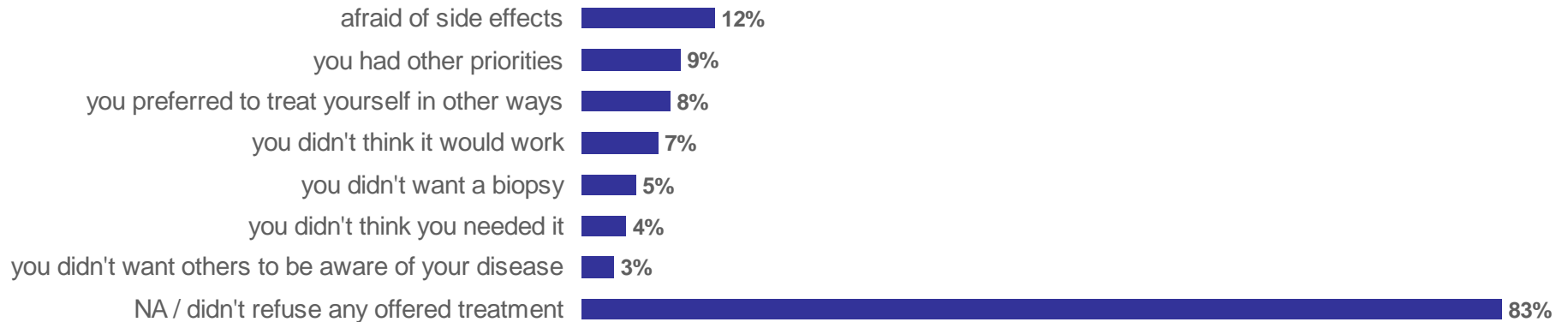
If you asked for it but it was refused, were you told why?



Why? →



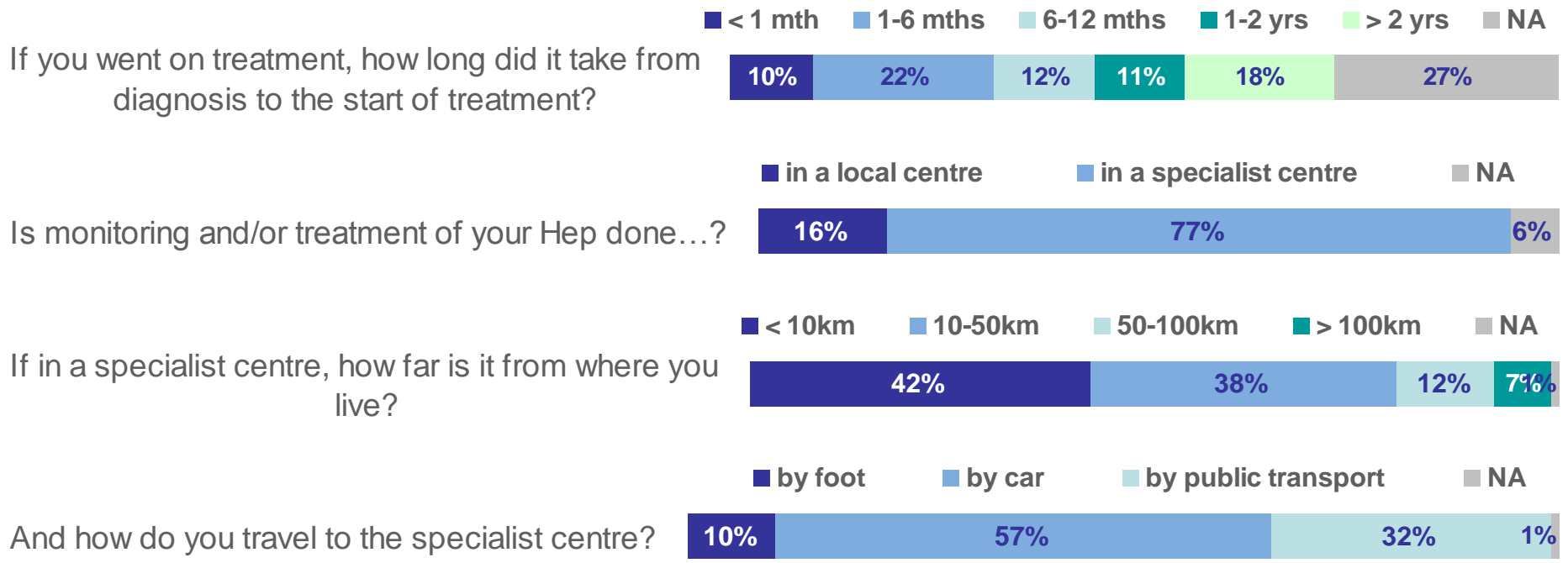
If you were offered treatment but refused it, was that because...?





Hep C

10. Course of the treatment and follow-up



Average of 0,5 appointment ever missed to the specialist centre

But 48% never missed any appointment

→ Mainly because:

<i>Unwell as a result of the hepatitis</i>	44%	<i>Didn't believe in treatment</i>	24%
<i>Unwell for other reasons</i>	38%	<i>Not enough money for travel</i>	19%
<i>Forgot</i>	35%	<i>Center hard to get to</i>	12%

64% see the same doctor each time

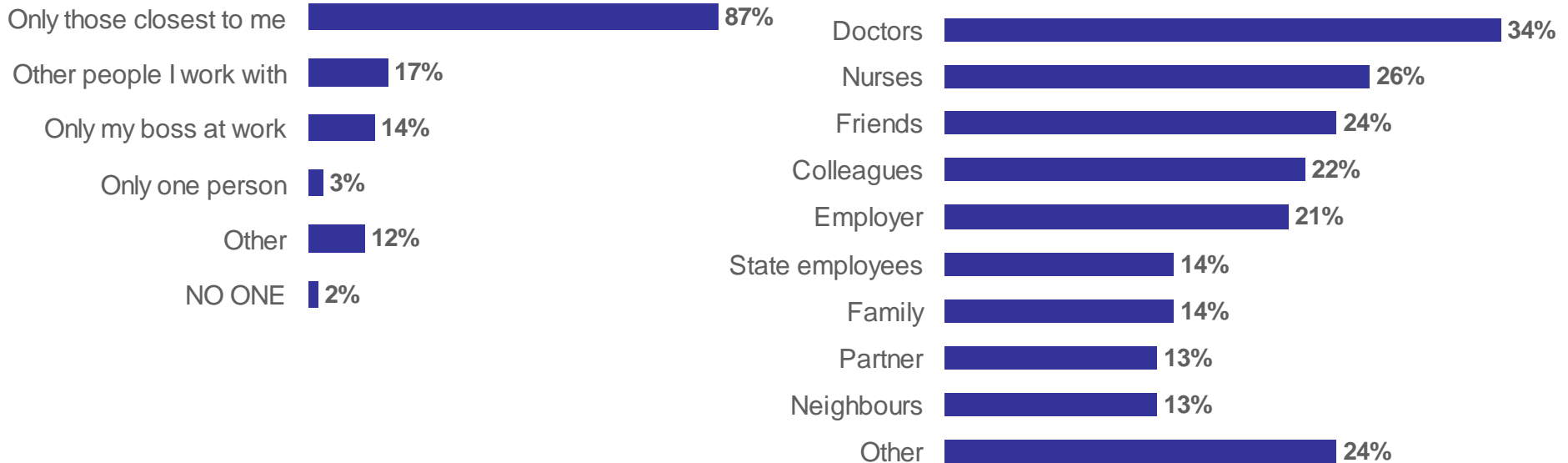


Hep C

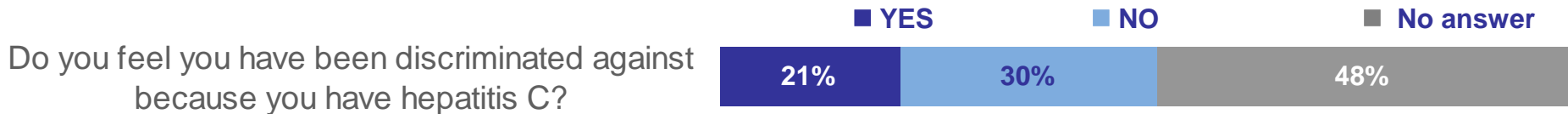
11. Stigmatization



Who have you told?



By whom?

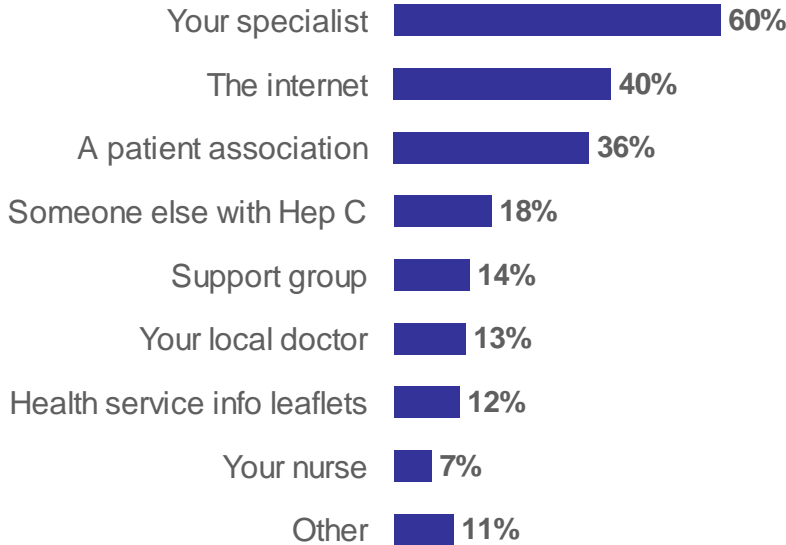


12. Information & support

Do you think you've always had enough information to make correct decisions about your hepatitis?



Who has been the best source of information?



Who has been the best source of support?

Do you feel you've been given adequate support in dealing with your hepatitis?





Ipsos Belgium

Danielle Conem – Client Service Director / Health Division

Head Office: Rue de la Presse / Drukpersstraat 4 – 1000 Brussels – Belgium

**Operation Office & Postal Address: Waterloo Office Park, Bat. J,
Drève Richelle 161 – 1410 Waterloo - Belgium**

02-642.47.11 – ☎ 02-648.34.08

✉ info@ipsos.be
